

CISI Professional Refresher e-learning module Integrity & Ethics

Programme purpose

The CISI Integrity and Ethics e-learning module has been developed to enable professionals to review, refresh and test their knowledge of the importance of ethics and integrity in financial services.

The module covers topics such as: what integrity and ethics means; the re-establishment of trust; ethical behaviour, and compliance versus ethics.

At the end of the module, the user is tested on the subject matter that they have learned.

Assessment plan: Test and learning outcomes

The CISI Integrity & Ethics e-learning module has a 15 question test, with a pass mark of 75% required to pass the module.

On passing the test, candidates will have an understanding of what integrity and ethics means, the re-establishment of trust, the aspects of ethical behaviour in terms of being open, honest, transparent and fair, ethical approaches including a four-point test, and compliance versus ethics.

Programme structure: Content outline and learning objectives

- Introduction - What Integrity and Ethics Means
- High-Level View - Re-Establishment of Trust
- Ethical Behaviour - Aspects of Ethical Behaviour
 - Open, Honest, Transparent and Fair
- Ethical Approach - Introduction
 - Example: Payment Protection Insurance
 - Four-Point Test
- Compliance versus Ethics
 - Example: Facilitation Payments
- Summation

CPD time allocated

45 minutes, upon passing the module test. Recorded on your CISI CPD log as Active/Structured Learning.